

Perth College UHI Student Charter

Session 2011/2012

At Perth College UHI we aim to offer all our students an excellent experience of learning and College life. This Charter details what you, as a student, can expect while you study with us, and what your responsibilities are as a member of our College community.

As a Perth College UHI student you can expect:

- A prompt, efficient and fair response when we deal with any enquiry you might make.
- A comprehensive Induction Programme that introduces you to the College and your course, and that aims to help you quickly settle into college life.
- An excellent learning experience that involves a range of teaching and learning methods, quality learning resources, effective feedback on assessments and progress and which supports success and achievement.
- Access to a wide range of catering facilities, library and ICT resources, and other amenities and services to support your learning and overall experience of the College.
- Appropriate and effective advice and support if you have a disability or additional support need.
- A range of impartial information, advice, guidance and support services covering education, careers, employability, student funding, personal well-being and mental-health.
- A range of information documents and resources including a Student Diary outlining services and support available within the College, and a Course Handbook which provides information about the content, delivery, and management of your course, and details the assessments you will be required to complete.
- A range of opportunities to comment on your course and your experience of the College as a whole, and to contribute to on-going decision making and development planning within the College.
- A prompt and thorough investigation of any complaint you might make and a conclusion within a reasonable time.
- An environment in which good relations between all people is promoted and in which diversity is recognised and valued.

As a Perth College UHI student it is your responsibility to:

- Commit fully to your course of study, and put your best efforts into all of your work.
- Take personal responsibility for your own learning and success.
- Attend all of your classes and always arrive on time.
- Comply with all college and course requirements, including meeting deadlines for the completion of work.
- Treat all other students and members of the College staff with respect and courtesy.
- Conduct yourself responsibly as part of the College community.
- Follow the Student Disciplinary Code.
- Respect the College buildings and environment.
- Never drop litter or deliberately damage any College property.
- Only smoke within designated areas on the campus.
- Follow our Health and Safety rules at all times and wherever you are on the campus.